

By claiming free tickets for any events as part of Chester BID's *Summer in the City* campaign, you agree to the following terms and conditions:

- **Supervision required:** Children under the age of 16 must be accompanied and supervised by a responsible adult at all times.
- **Ticket availability:** Tickets are available on a **first come, first served** basis and availability cannot be guaranteed.
- **Booking slots:** Where there is an **allocated time slot, tickets are not transferable**. If you are unable to make your booking, your free ticket will not be replaced.
- **Booking limits:** There is a **limited allocation of tickets per booking**. Overbooking of tickets could lead to tickets being revoked. We kindly ask attendees to **consider others in the community when reserving spaces**.
- **Right to refuse:** Chester BID and event providers reserve the right to **refuse or revoke free tickets at any time**.
- **Event access & conditions:** All events are delivered by third-party providers, Chester BID accepts no liability for personal injury, loss, or damage incurred during attendance at any event. Please **check the individual provider's website** for full event details, accessibility information, and their specific terms and conditions before attending.
- **Photography and media:** Photography and filming may take place at these events for promotional purposes. By attending, you consent to the use of your image in promotional materials produced by Chester BID and participating event providers.
- **Accessibility:** Accessibility arrangements vary by venue. Please confirm directly with the provider prior to attendance.